

Independence Matters

'the life you choose...'

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Dear

I would like to take this opportunity to introduce myself. My name is Maria Bond and I'm the new Stakeholder Engagement Co-ordinator for Independence Matters.

Stakeholders include our customers, their parents/carers, Independence Matters employees and other professionals associated with us as a company. I'll be working with stakeholders across all these groups to co-produce and co-facilitate activities such as delivering training and interviewing new members of staff.

I'll also be continuing with our work to co-produce documents, such as letters, procedures and factsheets, in easy read format. Designed for people with a learning disability, easy read combines pictures (from a nationally recognised database of images called Photosymbols), with simple, easy to understand, wording.

Making communication accessible is something that's really important to us and, to support this, all letters you receive from us will now be available in two versions – standard format and easy read.

If for any reason you don't want to receive letters in both formats, you can choose to opt out using the attached return slip. If you change your mind, you can always opt back in at any time.

If you have any questions, do please get in touch.

I look forward to hearing from you.

Best wishes



Maria Bond
Stakeholder Engagement Coordinator